

Privacy Policy for Imaano: Islamic Kids Stories

Effective date: August 4, 2026

Imaano: Islamic Kids Stories ("Imaano" or the "App") is provided by Mustafa Şafaktepe, an individual developer based in Türkiye ("we," "us," or "our").

This Privacy Policy explains what information is processed when you use Imaano, why it is processed, how long it is retained, and the choices and rights available to you. It also explains our practices regarding children's privacy.

1. Summary

- Imaano does not require an account or sign-in.
- We do not ask users to provide a name, age, postal address, telephone number, photograph, voice recording, or precise location.
- The App does not contain advertising and does not use data to track users across apps or websites owned by other companies.
- We use Google Firebase to deliver stories and media and Google Analytics for Firebase to understand App usage and improve the service.
- Apple processes subscriptions and payments through the App Store. We do not receive payment-card details or Apple Account passwords.
- Most preferences and downloaded content are stored locally on the device.
- If you contact support, we receive the email address and information you voluntarily include in your message.

2. Information Processed When You Use the App

2.1 Information you provide directly

Imaano has no account registration, profile, social features, public posting, chat, or free-form data-entry feature.

We receive personal information only if you voluntarily contact us by email. This may include:

- your email address;
- your name, if included in your email account or message;
- the contents of your message and any attachments you choose to send; and
- optional technical details you choose to provide, such as your App language, device model, or iOS version.

Please do not send your Apple Account password, payment-card information, or other unnecessary sensitive information.

2.2 Analytics and usage information

We use Google Analytics for Firebase to understand how Imaano is used, identify problems, evaluate features, and improve the App. The following categories of information may be processed:

- **App and installation identifiers:** a Firebase Installation ID, an Analytics app-instance identifier, and the Apple Identifier for Vendor (IDFV). We do not use the Identifier for Advertisers (IDFA), and the App does not request App Tracking Transparency permission.
- **Basic device and App information:** operating-system and App version, platform information, language, time zone, and session information.
- **Approximate geographic information:** country- or region-level information derived from network information. Granular city-level location collection is disabled, and the App does not request access to Location Services.
- **App interactions:** first open, sessions, screen views, onboarding steps, language changes, story opens, reading or listening mode, story progress milestones, story completion, preview limits, favourites, paywall views and closures, and restore attempts.
- **Content information:** internal story identifiers, content language, access type, and where a story was opened from, such as Home or Favourites. Story text, story titles, and children's names are not included in our custom Analytics events.
- **Subscription and purchase interactions:** subscription product identifier, plan and offer type, price and currency at checkout, purchase result, restore result, and active subscription state. Google Analytics may also automatically process App Store purchase or subscription event information.

We do not set a developer-defined Analytics User ID, and Analytics data is not connected to an Imaano account because the App has no accounts.

Our current Analytics configuration has:

- Google Signals disabled;
- advertising personalization disabled in all regions;
- granular location and device data collection disabled;
- no Google Ads, AdMob, Display & Video 360, or BigQuery connection; and
- no use of Analytics data for advertising or cross-app tracking.

2.3 Story and media delivery

Imaano uses Google Firebase, including Cloud Firestore and Firebase-hosted media URLs, to provide story metadata, text, cover images, and audio. When the App connects to these services, Google may process technical network information such as an IP address, Firebase installation information, App and SDK details, and request information needed to deliver and protect the service.

The App reads published content from Firestore. It does not create an account record or upload a user profile to Firestore. Locally favoured story identifiers may be included in Firestore queries so the App can retrieve those stories, and favourite actions may be recorded as Analytics events.

2.4 Information stored locally on your device

The following information is stored locally to provide App features:

- favourite story identifiers;
- selected App and story language;
- onboarding status;

- notification preference;
- reader appearance settings and story ratings;
- cached story data; and
- downloaded or cached cover images and audio.

Local data is not used to identify you. Some related interactions, such as changing language, adding a favourite, or opening a story, are recorded through Analytics as described above.

2.5 Subscriptions and purchases

Subscriptions and purchases are processed by Apple through StoreKit and the App Store. Apple processes your Apple Account, payment method, billing information, purchase history, and transaction infrastructure under Apple's own privacy terms.

Imaano receives only the StoreKit information needed to display products, determine trial eligibility, complete or restore a purchase, and verify subscription access. This may include product identifiers, localized prices, subscription periods, offer eligibility, transaction-verification status, purchase outcome, and current entitlement status.

We do not receive or store your payment-card details or Apple Account password, and we do not operate a separate payment-processing or receipt-validation server.

2.6 Notifications

If you enable notifications, iOS asks for your permission and Apple processes the registration through its notification services. Imaano does not use Firebase Cloud Messaging and does not upload an Apple Push Notification service token to a developer-operated backend. You can change notification permission at any time in iOS Settings.

3. How We Use Information

We process information for the following purposes:

- to deliver stories, images, audio, previews, and other App functionality;
- to remember local preferences and favourites;
- to provide and verify subscription access;
- to understand feature usage and improve content discovery, reading, listening, onboarding, and subscription flows;
- to detect, diagnose, and prevent technical problems or misuse;
- to respond to support, privacy, and feedback emails; and
- to comply with legal obligations and protect our rights and users.

We do not use information to show advertisements, create advertising profiles, or track activity across other companies' apps and websites.

4. Legal Bases for Processing

Where the laws of the European Economic Area, United Kingdom, or similar jurisdictions apply, we rely on the following legal bases:

- **Performance of a contract or steps requested before entering a contract:** providing App functionality, content, subscriptions, purchase restoration, and requested support.
- **Legitimate interests:** maintaining, securing, measuring, and improving Imaano through limited internal analytics, provided those interests are not overridden by the rights and interests of users, particularly children.
- **Consent:** enabling notifications through the iOS permission prompt and any other processing for which consent is specifically requested.
- **Legal obligations:** retaining or disclosing information when required by applicable law.

5. Children's Privacy

Imaano is designed for families and offers Islamic stories for children. Parents and guardians are the intended purchasers and should supervise children's use of the App and any communication with support.

We seek to minimize information processing involving children:

- no account or child profile is created;
- we do not ask for a child's name, age, email address, photograph, voice, precise location, or contact details;
- the App has no chat, public posting, social networking, or user-generated-content feature;
- there are no advertisements or behavioural advertising;
- Analytics identifiers and usage events are used only for internal App operation, statistical reporting, security, and improvement, not to contact children or advertise to them; and
- Google Signals, advertising personalization, and granular location/device collection are disabled.

The Contact Us feature is intended for parents and guardians. If you believe a child has sent us personal information without appropriate authorization, contact us at support.imaano@renahub.com. We will review the request and delete the information where required.

6. Service Providers and Disclosure

We disclose information only as needed to operate Imaano, provide support, process purchases, comply with law, or protect users and the service.

Google

Google provides Firebase Analytics, Firebase Installations, Cloud Firestore, Firebase-hosted media delivery, and Gmail. Google processes technical, usage, content-request, installation, and support-email information as described in this Policy. Learn more through the [Google Privacy Policy](#) and [Firebase Privacy and Security information](#).

Cloudflare

Cloudflare provides hosting for the Imaano support and legal pages and routes messages sent to support.imaano@renahub.com to our Gmail inbox. Cloudflare may process email-routing information and technical website request information, such as IP addresses and security logs, to deliver and protect these services. Learn more in the [Cloudflare Privacy Policy](#).

Apple

Apple provides the App Store, StoreKit purchases and subscriptions, and Apple notification services. Apple processes transaction, account, device, and notification information under the [Apple Privacy Policy](#).

We may also disclose information if reasonably necessary to comply with law, legal process, or valid government requests; enforce our rights; investigate fraud or security issues; or protect users and the public.

We do not sell personal information. We do not share personal information for cross-context behavioural advertising.

7. Data Retention

- **Analytics:** Google Analytics event-level data is configured to be retained for 14 months. Aggregated reports that no longer identify an individual App instance may be retained for longer.
- **Support email:** Support messages are retained while we handle the request and are deleted no later than 12 months after the matter is resolved, unless a longer period is reasonably necessary for legal, security, fraud-prevention, or dispute-resolution purposes.
- **Local App data:** Preferences, favourites, and cached content remain on the device until removed by the user, cleared by the operating system, or deleted when the App is uninstalled.
- **Purchases:** Apple retains App Store and transaction records according to Apple's policies and legal obligations.
- **Operational records:** Google and Cloudflare may retain limited security, diagnostic, and service-delivery records according to their documented retention practices and legal obligations.

We retain information only for as long as reasonably necessary for the purposes described in this Policy.

8. International Data Processing

Imaano is operated from Türkiye and is available internationally. Our service providers may process information in Türkiye, the European Economic Area, the United States, and other countries where they or their subprocessors operate. Privacy and data-protection laws may differ between countries. Where required, service providers use contractual and other safeguards intended to protect information transferred internationally.

9. Your Choices and Rights

Depending on where you live, you may have rights to request access to, correction of, deletion of, restriction of, or objection to the processing of your personal information, as well as the right to lodge a complaint with a competent data-protection authority.

You can also:

- decline or disable notifications in iOS Settings;
- remove locally stored App data by deleting the App; and
- contact us regarding support-email information or other privacy questions.

Because Imaano has no accounts and does not collect names or email addresses through Analytics, we may not be able to associate a person with pseudonymous Analytics information without sufficient relevant details. We may request limited information necessary to verify and process a privacy request, but we will not ask for unnecessary sensitive information.

To exercise a privacy right, email support.imaano@renahub.com with the subject "Imaano Privacy Request." We will respond in accordance with applicable law.

10. Security

We use reasonable technical and organizational measures designed to protect information. Network communications use encrypted HTTPS/TLS connections, and access to Firebase and support services is restricted to authorized persons. However, no electronic transmission or storage method can be guaranteed to be completely secure.

11. Third-Party Links

Imaano or its support pages may link to third-party websites or services. Their privacy practices are governed by their own policies, and we are not responsible for their content or privacy practices.

12. Changes to This Policy

We may update this Privacy Policy when the App, our service providers, or legal requirements change. The updated version will be posted at:

<https://renahub.com/imaano/privacy>

The effective date at the top will be updated when material changes are made. Where required, we will provide additional notice.

13. Contact Us

For privacy questions, requests, or concerns, contact:

Mustafa Şafaktepe

Individual developer, Türkiye

Email: **support.imaano@renahub.com**

Support: **<https://renahub.com/imaano/support>**